

Termini di garanzia

Tutte le parti fornite da Fluid Global Solutions s.r.l. sono perfettamente intercambiabili e prodotte seguendo le procedure per la corretta identificazione dei requisiti del prodotto in termini di materie prime, lavorazione, trattamento superficiale e tolleranze delle parti. Questo per garantire che il prodotto abbia caratteristiche equivalenti o addirittura più elevate dell'originale.

Durante il periodo di garanzia qualsiasi articolo che mostri guasti / difetti di produzione sarà sostituito da Fluid Global Solutions s.r.l. in maniera del tutto gratuita a tempo debito. Entro il periodo di garanzia, le parti restituite restano di proprietà di Fluid Global Solutions s.r.l.

In caso di installazione errata delle parti fornite e / o di scarsa manutenzione dei macchinari in cui sono state installate le parti, Fluid Global Solutions s.r.l. respinge qualsiasi tipo di responsabilità.

In questo caso qualsiasi cambio di merce sarà a carico del cliente.

Condizioni

12 mesi

- Pompe e unità complete (6 mesi per pezzi di ricambio di usura principale, tenute, cuscinetti e guarnizioni)
- 12 mesi
- Ricambi per distillatori di acqua dolce
- Ricambi per filtri olio lubrificante e olio combustibile
- Riscaldatori brasati

6 mesi

- Tenute meccaniche
- Pompa pezzi di ricambio
- Partii di ricambio per compressori
- Servizio a bordo / officina

6. Transport:

Unless otherwise agreed between the Parties, transport shall always be at the expense and risk of the customer, even in the case of goods sold with free delivery. Therefore, FGS Srl will not be responsible for any breakage, failure, damage or loss. In all such cases, the recipient may claim compensation from the company or carrier that has performed the transport. Unless otherwise agreed between the Parties, any transport lower than 100.00 € (Euros) is always to be deemed at the expense of the customer.

7. Packing:

Unless otherwise agreed between the Parties, packing costs will be calculated as 2% of the net value of the order. If the value of goods is lower than 100.00 € (Euros), 2.00 € (Euros) shall be charged.

8. Warranty:

FGS Srl guarantees its products as described in the specific warranty that can be viewed on and downloaded from its website at address www.fgsolutions.eu/

The warranty is only valid in case of ascertained material or manufacturing defect. Only in this case FGS Srl shall replace the part or provide a new supply, under the warranty. The warranty will not apply if the products have not been stored appropriately, or if they have been tampered with, or altered without the consent of FGS SRL, and in case of:

- 1) negligence or other improper actions of the customer, its employees, or third parties designated by the customer.
- 2) Improper installation by the customer or by its auxiliary personnel.
- 3) Alterations or work done by third parties not authorized by FGS Srl on the products supplied by FGS Srl.

In particular, the warranty does not cover any defects or flaws deriving from or connected to the material normal wear or use, or improper use or misuse of the supplied parts, or the failure to perform maintenance or the performance of a bad maintenance on them by the customer or its auxiliary personnel; the warranty is not applicable if unserviceable or easily perishable material is used. Any expenses incurred for personnel or professionals required to work on non-conformities shall be charged to the Customer, and the same goes for transport.

Parts or spare parts purchased from third parties will be covered by the warranty of the respective manufacturer and/or vendor.

10. Insurance Coverage:

FGS Srl has taken out the Third Party Liability Policy for mechanical businesses no.288A4833 with Zurich Insurance plc, for the coverage of risks related to damages to third parties caused by the following products: compressors, pumps and their components, mechanical seals.

The policy guarantees are furnished up to a maximum cover per claim equal to 2 million Euros for direct damages to third parties. Therefore, FGS Srl may only be required to pay compensation for damages within the insurance coverage limits. It may not be required to pay any different amounts and/or amounts exceeding the policy coverage.

11. Payments:

Payments must be made directly to our office, and in all cases according to our instructions, and must be effected in Euro. In case of late payments, FGS Srl can decide to suspend and/or cancel the relevant supply, and to change the commercial terms. If the delay in payment by the customer is longer than 60 dd (days), FGS Srl will apply a percentage of interest equal to 7% of the due amount, adding any possible legal expenses.

12. Privacy:

The personal data supplied by the customer will be processed in compliance with the provisions of the Privacy Act. The above-mentioned data will be processed according to procedures that guarantee the security and confidentiality of data. Data will be processed for commercial purposes within the scope and for the performance of the contract entered into. Personal data may be communicated to third parties in Italy or abroad for the achievement of the purposes set out above. Data subjects have the right a) to obtain the confirmation of the existence of any personal data being processed about them b) to obtain the cancellation, transformation, updating, correction and/or supplement of data, c) to oppose the processing of personal data for purposes of business information, or despatch of advertising material.

13. Applicable Law and Jurisdiction:

All the contracts entered based on these general conditions are governed by Italian law. Any dispute between the Parties about the validity, interpretation, or implementation of these general conditions and the contracts entered based thereon, or otherwise concerning them, shall be subject to the exclusive jurisdiction of the court of La Spezia. Pursuant to articles 1341 and 1342 of the Civil Code, I hereby declare that I have read the general conditions on the website of Jobson Italia srl, and that I approve in writing the individual clauses: 8 (Warranty) 9 (Limitation of Liability); 10 (Insurance Coverage); 13 (Applicable Law and Jurisdiction).

La Spezia, 28.08.2018