

Privacy Policy di FLUID GLOBAL SOLUTIONS S.R.L.

Fluid Global Solutions Srl raccoglie alcuni dati personali dei propri utenti

Dati Personali trattati per le seguenti finalità e utilizzando i seguenti servizi:

Contattare l'Utente

• **Modulo di contatto**

Dati Personali: città; cognome; email; nome; numero di telefono; varie tipologie di Dati.

• **Mailing list o newsletter**

Dati Personali: email.

Gestione contatti e invio di messaggi

• **MailUp**

Dati Personali: Dati di utilizzo; email; Strumenti di Tracciamento.

Heat mapping e registrazione sessioni

• **Hotjar Heat Maps & Recordings**

Dati Personali: Cookie; Dati di utilizzo; varie tipologie di Dati secondo quanto specificato dalla privacy policy del servizio.

Interazione con le piattaforme di live chat

• **Widget di Tawk.to**

Dati Personali: Dati comunicati durante l'utilizzo del servizio; Dati di utilizzo; Strumenti di Tracciamento

Statistica

• **Google Analytics (Universal Analytics) con IP anonimizzato**

Dati Personali: Cookie; Dati di utilizzo.

Visualizzazione di contenuti da piattaforme esterne

• **Google Fonts**

Dati Personali: di utilizzo; varie tipologie di Dati secondo quanto specificato dalla privacy policy del servizio.

Informazioni su come disattivare gli annunci pubblicitari basati sugli interessi

Oltre a qualsiasi funzione di opt-out fornita da uno qualsiasi dei servizi elencati in questo documento, gli Utenti possono leggere di più su come disattivare gli annunci pubblicitari basati sugli interessi nell'apposita sezione della Cookie Policy.

Informazioni di contatto del TitolareTrattamento dei Dati

Fluid Global Solutions Srl – società unipersonale

Via XXV Aprile, C3

Loc.Pedemonte 19021 Arcola – LA SPEZIA

Indirizzo email del Titolare: info@fluidglobalsolutions.com

6. Transport:

Unless otherwise agreed between the Parties, transport shall always be at the expense and risk of the customer, even in the case of goods sold with free delivery. Therefore, FGS Srl will not be responsible for any breakage, failure, damage or loss. In all such cases, the recipient may claim compensation from the company or carrier that has performed the transport. Unless otherwise agreed between the Parties, any transport lower than 100.00 € (Euros) is always to be deemed at the expense of the customer.

7. Packing:

Unless otherwise agreed between the Parties, packing costs will be calculated as 2% of the net value of the order. If the value of goods is lower than 100.00 € (Euros), 2.00 € (Euros) shall be charged.

8. Warranty:

FGS Srl guarantees its products as described in the specific warranty that can be viewed on and downloaded from its website at address www.fgsolutions.eu/

The warranty is only valid in case of ascertained material or manufacturing defect. Only in this case FGS Srl shall replace the part or provide a new supply, under the warranty. The warranty will not apply if the products have not been stored appropriately, or if they have been tampered with, or altered without the consent of FGS SRL, and in case of:

- 1) negligence or other improper actions of the customer, its employees, or third parties designated by the customer.
- 2) Improper installation by the customer or by its auxiliary personnel.
- 3) Alterations or work done by third parties not authorized by FGS Srl on the products supplied by FGS Srl.

In particular, the warranty does not cover any defects or flaws deriving from or connected to the material normal wear or use, or improper use or misuse of the supplied parts, or the failure to perform maintenance or the performance of a bad maintenance on them by the customer or its auxiliary personnel; the warranty is not applicable if unserviceable or easily perishable material is used. Any expenses incurred for personnel or professionals required to work on non-conformities shall be charged to the Customer, and the same goes for transport.

Parts or spare parts purchased from third parties will be covered by the warranty of the respective manufacturer and/or vendor.

10. Insurance Coverage:

FGS Srl has taken out the Third Party Liability Policy for mechanical businesses no.288A4833 with Zurich Insurance plc, for the coverage of risks related to damages to third parties caused by the following products: compressors, pumps and their components, mechanical seals.

The policy guarantees are furnished up to a maximum cover per claim equal to 2 million Euros for direct damages to third parties. Therefore, FGS Srl may only be required to pay compensation for damages within the insurance coverage limits. It may not be required to pay any different amounts and/or amounts exceeding the policy coverage.

11. Payments:

Payments must be made directly to our office, and in all cases according to our instructions, and must be effected in Euro. In case of late payments, FGS Srl can decide to suspend and/or cancel the relevant supply, and to change the commercial terms. If the delay in payment by the customer is longer than 60 dd (days), FGS Srl will apply a percentage of interest equal to 7% of the due amount, adding any possible legal expenses.

12. Privacy:

The personal data supplied by the customer will be processed in compliance with the provisions of the Privacy Act. The above-mentioned data will be processed according to procedures that guarantee the security and confidentiality of data. Data will be processed for commercial purposes within the scope and for the performance of the contract entered into. Personal data may be communicated to third parties in Italy or abroad for the achievement of the purposes set out above. Data subjects have the right a) to obtain the confirmation of the existence of any personal data being processed about them b) to obtain the cancellation, transformation, updating, correction and/or supplement of data, c) to oppose the processing of personal data for purposes of business information, or despatch of advertising material.

13. Applicable Law and Jurisdiction:

All the contracts entered based on these general conditions are governed by Italian law. Any dispute between the Parties about the validity, interpretation, or implementation of these general conditions and the contracts entered based thereon, or otherwise concerning them, shall be subject to the exclusive jurisdiction of the court of La Spezia. Pursuant to articles 1341 and 1342 of the Civil Code, I hereby declare that I have read the general conditions on the website of Jobson Italia srl, and that I approve in writing the individual clauses: 8 (Warranty) 9 (Limitation of Liability); 10 (Insurance Coverage); 13 (Applicable Law and Jurisdiction).

La Spezia, 28.08.2018