

Privacy Notice for Clients and Suppliers

The above legislative provision governs the confidentiality of personal data and imposes a number of obligations on those who process information about other natural persons. The obligations to be met include adequately informing the natural person to whom the data relate (**Data Subject**) about the way his/her data is used, and that the consent for the processing of the data is given freely and in an informed way.

Personal data shall mean any information relating to an identified or identifiable natural person ('data subject'). An identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identification element such as a name, an identification number, location data, an online identifier, or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity.

The processing of personal data shall mean any operation or set of operations which is performed upon personal data or sets of personal data, whether or not by automated means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure, or destruction.

The processing of personal data can be defined as lawful if at least one of the following conditions is met:

- The data subject has given his/her consent to the processing of his/her own personal data for one or several specific purposes;
- Processing is necessary for the performance of a contract to which the data subject is a party or in order to take steps at the data subject's request prior to entering into a contract;
- Processing is necessary for compliance with a legal obligation that the Controller is subject to;
- Processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the Controller;
- Processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party, except where such interests are overridden by the interests or fundamental rights and freedoms of the data subject which require protection of personal data.

In compliance with the above mentioned provisions, we are thus providing the following information:

a) Data Controller:

FLUID GLOBAL SOLUTIONS SRL – VIA XXV APRILE SNC – 19021 ARCOLA (SP)

VAT Reg. No. 01340550113

E-mail: info@fgsolutions.eu

Certified email: fluidglobalsolutionssrl@pecert.postecert.it

b) Processing purposes

Your personal data will be processed for the assignment/contract with the Controller, as well as for related fiscal and administrative purposes.

The personal data collected may also be disclosed, where necessary, to third parties who are involved in the fulfillment of legal and contractual obligations, in accordance with the law and applicable regulations, taking suitable safety measures to guarantee confidentiality.

d) Data retention period

Data shall be retained for the period strictly necessary for achieving the purposes for which it was collected, including fulfillment of legal and fiscal obligations arising thereout, collection/payment transactions, management of warranties on the service/product, and other rights.

When personal data is no longer necessary, it shall be disposed of unless there are legal reasons to retain it.

Personal data shall also be erased in case of revocation of specific consent by the data subject.

The retention period may depend on tax regulations and other national and European laws.

After a reasonably long period, data shall be erased if the relationship with the data subject is no longer active.

e) Rights of the Data Subject

We would like to inform the Data Subject that he/she may apply to the Data Controller to have access to his/her own personal data (art. 15 EU Regulation no. 679/2016) and to the following rights:

- the rectification of data (art. 16 EU Regulation no. 679/2016);
- the erasure of data (art. 17 EU Regulation no. 679/2016);
- the restriction of data processing (art. 18 EU Regulation no. 679/2016);
- the objection to data processing (art. 21 EU Regulation no. 679/2016);
- the portability of data (art. 20 EU Regulation no. 679/2016).

The data subject also has the right to lodge a complaint with the Data Protection Authority if he/she considers the processing of the data concerning him/her to be in breach of the Regulation.

He/she also has the right to withdraw the consent given to the Data Controller at any time, without prejudice to the lawfulness of the processing based on the consent given prior to the withdrawal.

f) Disclosure of data to the outside of the Controllers' organisation

Personal data may be communicated to third parties, in compliance with legal obligations and for the purposes connected to the relationship with the Controller, such as: public administrations, authorities and supervisory bodies; banks and credit institutions; insurance companies; law and consultancy firms; debt collection companies; carriers, shipping agents and logistics providers; auditors; IT service providers and maintenance companies; companies belonging to the Controller's group and/or distributors/agents operating on behalf of the Controller, within the limits strictly connected to the performance of the contractual obligations. The subjects belonging to the above categories will process the data as independent Controllers or as Data Processors duly appointed by the Controller.

The personal data will not be disseminated.

Where necessary for the purposes indicated, data may be transferred outside the EU, subject to the conditions and safeguards set forth by articles 44 et seq. of the Regulation.

The exercise of the rights is not subject to any formal constraint and is free of charge. A reply will be given within thirty days of receipt of the request, as provided for in Art. 12 of the Regulation.

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VAT Reg. No. 01340550113 – Tel. +39 0187 195342 – Fax +39 0187 1953426

E-mail: info@fgsolutions.eu

– Certified e-mail: fluidglobalsolutionssrl@pecert.postecert.it

– Website: www.fluidglobalsolutions.com